Criterion Two Conclusion
The institution acts with integrity: its conduct is ethical and responsible.

Assurance Evidence
The evidence provided in this section demonstrates that CSU is committed to conducting its affairs transparently, ethically and in compliance with all laws, regulations, and University policies in fulfillment of the criterion and its components. Additional evidence supporting this criterion can be found in the Federal Compliance section of the report which demonstrates CSU's compliance with Federal regulations and HLC policies.

Strengths

- CSU has established an Office of Policy and Compliance and the Compliance Reporting Hotline to emphasize the importance of compliance with laws, regulations, and substantive University policies.
- CSU is committed to conducting its affairs transparently though increased accountability and disclosure.
- CSU is committed to the free exchange of ideas by all constituents, the principles of academic freedom in instruction, and upholds the highest standards of ethical conduct in research and academic integrity for the ethical use of information.

Challenges
The major challenge seems to be maintaining awareness of and compliance with the changing external environment (laws, regulations, policies, etc.) and public expectations for disclosure. Internally, vigilance must be maintained in reinforcing the institutional commitment to the values identified in the introduction by every administrator, employee, and student.

Plans for enhancement
Because the institution recognizes that ethical and responsible conduct requires more than a one-time act, these values are incorporated into the Strategic Plan in many ways so that they will remain in the focus of ongoing and future initiatives. Some examples include the following:

- Goal 5: Undergraduate Curricula and Advising includes Strategy 5.1: Information literacy, including ethical uses of information, will be incorporated across the curriculum.
- Goal 28: Intercollegiate Athletics includes the strategy (28.1) of continuing to promote integrity, ethical conduct, and academic achievement by student-athletes.
- Goal 30: Marketing/Brand Management includes strengthening relationships within the campus community via consistent and credible communication.
- Goal 32: To Establish and Consistently Maintain Systems and Business Processes that Meet and Support Campus Demands and Maintain Security, Flexibility, and Efficiency includes Strategy 32.4: Provide business processes that are secure, efficient, and user-friendly, as evidenced through support, adopt, and communicate sound, current policies, and implement compliance strategies for consistency across all units, through collaboration between the Policy and Compliance Office, Information Technology Executive Committee (ITEC), and shared governance participant groups (Faculty Council, APC, CPC, ASCSU).
- Goal 34: To Protect and Empower our Students, Faculty, and Staff includes Strategy 34.1: Employ Best Practices in Safety, Compliance and Well Being.

These combined resources and strategies reflect a true commitment to ethical and responsible conduct by the institution, its faculty, students, and staff.

Sources

- Strategic Plan 2012